



Cell Phone Tour Scripts – Individual Stop Scripts Version: Spring 2013

GENERAL GREETING

Welcome to the Flight 93 National Memorial Cell Phone Tour. Tour stops are indicated by signs throughout the park. Stops range from under a minute to approximately 5 minutes. If you have a smart phone, you can explore the memorial's mobile website by scanning QR (Quick Response) codes on these signs. To leave feedback, press *0. Thank you again for visiting Flight 93 National Memorial.

A MEMORIAL PROCESS – Story Tour Stop 206

Even before the investigation into the crash of Flight 93 ended, visitors from around the world began arriving to see the crash site. While the area surrounding the crash site remained closed during the investigation, impromptu memorials developed at road intersections near the site, near the investigation command post, and in Shanksville.

When the investigation at the site ended and local roads were re-opened, officials realized that the public needed to visit the site, to pay respects, and to search for understanding. In early October 2001, officials established a combined temporary memorial on a hilltop overlooking the crash site which included a parking area and a section of fencing where tributes could be attached. Many visitors left tributes and their written thoughts at the temporary memorial. The fence quickly became an ever-changing collage of tributes of every description.

Because many visitors had questions about the events of September 11, 2001, a corps or local residents organized in January 2002 to staff the temporary memorial. These volunteers, known as “Ambassadors,” continue to help visitors to this very day.

Work was also progressing on the creation of a permanent memorial. In March 2002 legislation was introduced in Congress. It passed unanimously by both houses and on September 24, 2002 President George W. Bush signed the Flight 93 National Memorial Act, adding the memorial to the national park system. A diverse group of partners worked over the coming years to guide the development of the permanent memorial. In 2005 a two stage international design competition was held and of the 1,100 submittals, the work of Paul Murdoch Architects and Nelson Byrd Woltz Landscape Architects, Inc. was chosen as the winning design. A groundbreaking ceremony was conducted in November 2009.

By July 2010 construction had progressed enough that it was necessary to again move the temporary memorial, this time to the area now referred to as the Western Overlook – formerly

EXPERIENCE YOUR AMERICA

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

a complex of buildings owned by a coal company and used as the command center during the FBI investigation. There was a temporary exhibit area. Visitors could view the crash site and the progress of construction from an overlook. From this same overlook, the families of the passengers and crew viewed the crash site immediately after September 11, 2001. Visitors were able to leave tributes. All of the tribute items left by visitors over the past ten plus years have been archived. A selection of tribute items will be displayed in the future Visitor Center.

On the evening of September 9, 2011, the flag was lowered over a temporary memorial for the last time. That next morning, September 10, 2011, the first features of the permanent memorial were officially dedicated, the memorial that you are now exploring.